



Bergen County HMIS

Transforming the HMIS into better (and more useful) data

Su Nottingham
Bergen County Department of Human Service
Planning and Program Development
201-336-7461
snottingham@co.bergen.nj.us



Background

- Homeless Management Information System (HMIS) started in 2005.
- Web based HMIS is a Foothold Technology program called AWARDS
- Bergen's HMIS is a single Continuum of Care:
 - 12 agencies
 - 55 programs (Homeless prevention, Outreach through Permanent housing)
 - 62 users
 - 7,191 unduplicated clients since start
 - 5,936 unduplicated clients currently



Current HMIS Uses

Prepared Reports

- Annual Housing Assessment Report (AHAR)
- Annual Progress Report (APR)
- HUD Continuum of Care



Current HMIS Uses

Information Inquiries

- “10 Year Plan to End Chronic Homelessness”
- “East Broadway” service center
- “Substance Abuse Treatment and Prevention Plan”
- “Bergen Works”



Cautionary Tales

- Quality data in for quality data out
- Test runs
- Open Communication
- Time



Custom Reporting

- Point-in-Time (PIT) monitor
- Chronic homeless status
- Level of service
 - State
 - Local
 - County Family Transitional Housing
 - Veteran's Group Home



Aspirations

- All the level of service reporting
- HMIS for all internal PIT information
- AHAR that works correctly the first time
- Focus on service and not counting