


Rapid Rehousing Participants Face Many Economic and Personal Challenges

- ▶ Minimal education
 - ▶ Lack of access to transportation
 - ▶ Myriad child care problems including access, affordability, and quality
 - ▶ Limited/low job skills
 - ▶ Limited work histories
 - ▶ Limited earning potential
 - ▶ Poor credit histories
 - ▶ Residential instability
 - ▶ Limited social supports preventing them from attaining personal independence and financial stability
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Work-Related Services and Supports

Case Managers


- ▶ Have an employment background

- ▶ Receive training to become knowledgeable of:
 - ✓ TANF Benefits
 - ❖ Supplemental Work Support
 - ❖ Income Disregard

 - ✓ WorkFirst Requirements

Work-Related Services and Supports

Case Managers have a Focus Area Specialty

- ▶ Workforce Development Specialist – assists participants to research and access needed work-related services and trainings.
 - ▶ Health and Safety Specialist – provides support and direct assistance to participants with matters related to their medical, mental health, substance use, health insurance, personal hygiene, and self-care.
 - ▶ Housing Specialist – provides assistance to participants in overcoming barriers to obtaining and stabilizing housing
 - ▶ Education Specialist – assists participants to research and access needed education-related services and trainings.
 - ▶ Benefits Specialist\Resources – assists participants to research, access, and apply for needed mainstream benefits such as SSI/SSDI
 - ▶ Legal Issues Specialist – assists participants with non-criminal legal needs, primarily in the areas of Housing, Affordable Housing, Family, Consumer, and Public Benefits Law.
 - ▶ Outreach/Intake Specialist – during client find activities uses the Universal Screening Tool to perform an initial screening/intake interview to assess each potential participant for entry into the program.
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Work-Related Services and Supports Case Management

- ▶ Focuses on employment preferences, skills, and work histories of participants to maximize participants' earning potential
- ▶ Incorporates an employment support plan with the Housing Stabilization Plan to maximize participants' earning potential and identify "hidden" skills, talent, and interests
- ▶ Begins immediately following housing placement
- ▶ Has a goal of employment paying above minimum wage
- ▶ Includes:
 - ✓ Developing a vocational profile
 - ✓ Assistance with resume development
 - ✓ Assistance with job search
 - ✓ Job coaching
 - ✓ Coordination with Workforce Case Manager

Work-Related Services and Supports

Project Hope

A self-sufficiency program to provide families with opportunities to acquire skills needed to obtain and maintain a job, manage finances, live healthy lifestyles, nurture positive relationships, and develop positive communication styles.

Helping participants to improve their earning potential and ability to obtain employment or better employment

- ▶ Career Assessment and Planning introduces participants to career and life planning concepts and teaches them how to apply these essentials to their own lives.
- ▶ Job Readiness training provides critical job readiness skills for those who are seeking employment. Participants gain skills in all areas of the job application process from writing the resume to writing an acceptance letter.
- ▶ Work Ethics and Job Retention enhances participant skills in their present positions for continued successful employment and advancement.
- ▶ Introduction to Computers and Microsoft Office – participants learn computer basics and are introduced to Microsoft applications at an introductory or intermediate level.
- ▶ DMV – Driver's Education Training to improve access to jobs

Work-Related Services - Other Supports

Career Closet

Volunteer Opportunities



Case Management Process

RAPID REHOUSING



HOUSING STABILIZATION PLAN



BUDGET



EMPLOYMENT



HOUSING STABILITY

Catholic Charities Rapid Re-Housing Programs Employment Outcomes

Average Hourly Income = \$10.58

Employers

- ▶ Macy's
- ▶ KYK General Construction
- ▶ Westin Hotel
- ▶ NJ Department of Judiciary
- ▶ Comcast Trenton
- ▶ Princeton Home Care
- ▶ Capital Daycare
- ▶ Trenton Board of Education

Occupations

- ▶ Customer Service Representative
- ▶ Secretary
- ▶ Room Service Attendant
- ▶ Clerical Assistant
- ▶ Security Guard
- ▶ Home Health Aide
- ▶ Childcare Provider
- ▶ Teacher Assistant

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