



monarch  
HOUSING ASSOCIATES

# Evaluating the System and Determining Need



Who is part of your system?

# CoC Stakeholders

- Nonprofit homeless providers
- Victim service providers
- Faith-based organizations
- Governments
- Businesses advocates
- Public housing agencies
- School Districts
- Social service providers
- Mental health agencies
- Hospitals
- Universities
- Affordable housing developers
- Law enforcement
- Corrections facilities
- Organizations serving veterans
- Homeless and formerly homeless persons

***Who is part of your system?***



**What data is available?**

# Gathering Data

- PIT
- HMIS
- HIC
- AHAR

***What are other sources of data?***

# Further Opportunities

- ESG programs
- Community Development projects
- Enterprise Zones
- Boards of Social Services
- Homeless focus groups
- Client Satisfaction Surveys
- Food Pantries
- Job training/placement
- Childcare providers
- DV victim housing
- Veterans Affairs agencies
- Non-HMIS agencies
- Faith-based groups
- Correctional facilities
- Healthcare providers
- Mental Health institutions
- School Districts
- TH and PSH program data
- Community mapping
- Real Estate Data
- Transportation providers
- Law enforcement
- Community input



How can data be used?

# Determining Need

(Total number of homeless persons who need program component type)

– (Total beds available/under development)

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= Total unmet need

***Can be modified using additional local data***



# Prioritizing Unmet Needs

- Look at relative need among sub-populations
- Consider the vulnerability of the population (age, diagnosis)
- Identify groups not yet served versus those with some housing resources in place
- Determine whether the need is growing, and if so, how rapidly
- Look at users of high-end services (e.g. hospitalization, detoxification)

# Evaluating the System

- What types of housing/services are needed?
- What groups are being underserved?
- Are performance standards being met?
- Are there poor-performing sectors of system?

***How can we plan to fill gaps and strengthen the system?***