



A Systematic Approach:

Addressing the Needs of Family & Youth Experiencing Homelessness

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Housing as a Human Right: Access, Stability, & Production

September 23, 2026



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HSI HOUSING STABILITY INSTITUTE



DIVISION OF HOUSING AND COMMUNITY RESOURCES



New Jersey Department of Community Affairs

The Housing Stability Institute (HSI) is a collaborative workforce training initiative designed to establish consistent standards and competencies for New Jersey's housing services workforce. Through introductory and role-specific certificate training, HSI will strengthen the knowledge, skills, and practices of professionals serving individuals and families experiencing homelessness or housing insecurity.

New Jersey Focus



The Housing Stability Institute is a collaborative partnership between the New Jersey Department of Community Affairs (DCA) and the Institute for Families (IFF) at the School of Social Work, Rutgers, The State University of New Jersey.



HSI was developed with input from a diverse Advisory Board representing housing service providers, government, people with lived experience, and academia.

What to Expect



5-Course Introductory Curriculum A foundational learning path for new workers and professionals looking to refresh or strengthen their knowledge.

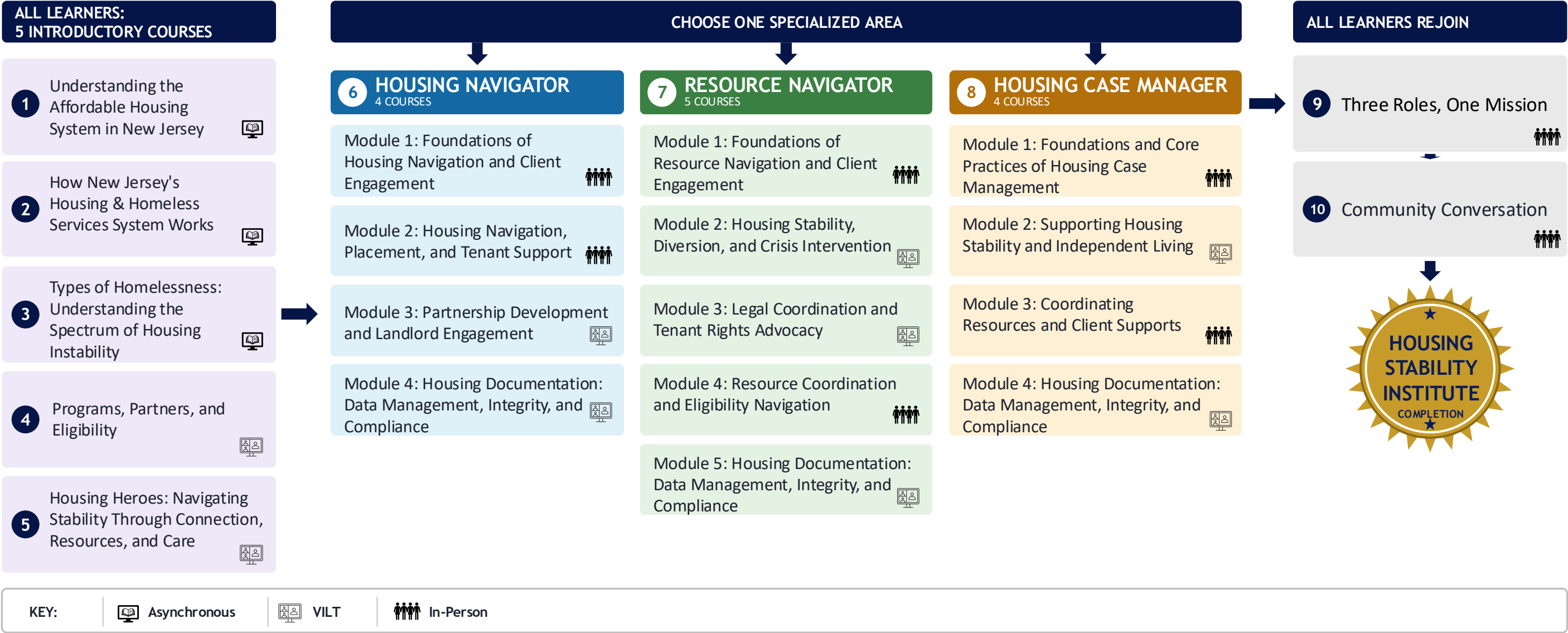


Role-Specific Certificate Curricula Specialized learning paths for Housing Navigators, Resource Navigators, and Housing Case Managers.



Practical, Collaborative Learning Training focused on best practices, role scope and responsibilities, core competencies, and collaboration across the housing services workforce.

Housing Stability Institute – Learning Path



Three Professional Certificate Pathways

Certified Housing Navigator - Build the knowledge and skills to help individuals and families navigate housing resources, services, and opportunities.

Certified Resource Navigator - Develop the skills to connect households with resources and services that support housing stability and overall well-being.

Certified Housing Case Manager - Strengthen housing-based case management skills and apply best practices to support households through coordinated services.

What You'll Gain

Role-specific competencies

Best practices and standards

Practical skills for housing-based case management

Strategies for effective cross-role collaboration



- January 2027 – online Introductory courses 1-3
 - All other VILT and in-person courses to follow throughout 2027
- Initial cohorts:
 - DCA and other state housing staff, including DCA Housing Assistance Field Office staff
 - Grantees of DCA grant programs
- 2028 and beyond – courses available to other housing professionals

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